

You can visit the [Giresun University Course Catalog / ECTS Information Package](#) to review the course plans and contents for the Postal Services program within our Transportation Services department.

Department	Transportation Services
Program	Postal Services
Director	Lecturer Serkan GÜR
Aim	To train qualified human resources needed by public and private sector organizations operating in the postal, cargo, courier, and logistics sectors; and to train intermediate-level personnel who can effectively manage shipment acceptance, sorting, transportation, distribution, customer services, warehouse, and operation management processes, utilize information technologies, and possess ethical values and professional competencies.
Goal	To train graduates who are equipped with knowledge and skills in accordance with national and international standards in the field of postal services, who can adapt to the changing needs of the sector, who are capable of analytical thinking, have developed communication skills, and possess a consciousness for lifelong learning.
Learning Outcomes	<ol style="list-style-type: none">1. Explains the basic concepts and structure of postal and logistics services.2. Manages the acceptance, registration, sorting, dispatch, and distribution processes of postal shipments in accordance with regulations.3. Effectively uses information technologies, automation systems, and tracking software used in postal and cargo enterprises.4. Applies the basic principles of logistics, warehousing, inventory management, and supply chain processes.5. Explains national and international legislation, quality standards, and legal regulations related to the field.6. Uses effective communication techniques in customer relationship management processes.7. Applies occupational health and safety rules in the working environment.8. Acts with professional ethics and sustainability awareness.9. Identifies, analyzes, and develops solution proposals for problems arising in operational processes.10. Adapts to teamwork, takes responsibility, and demonstrates leadership skills.11. Follows and utilizes foreign language resources at a level that supports professional development.12. Collects, evaluates, and reports data related to the field.13. Develops an entrepreneurship, innovation, and quality-oriented work approach.14. Keeps professional knowledge current with technological trends.15. Evaluates public and private sector operations comparatively.

<p>Teaching-Learning Methods</p>	<p>Lecture, Discussion, Demonstration, Question-Answer, Problem Solving, Case Study, Brainstorming, Group Work, Research, Project-Based Learning, Technical Visit, Sectoral Applications, Applied Laboratory Work, and On-the-Job Training.</p>
<p>Degree Awarded</p>	<p>Students who successfully complete the program are awarded an "Associate Degree in Postal Services". The competencies acquired by graduates during their education are documented with a diploma supplement. The professional competencies gained in the program are evaluated for career development, certification processes, and transition to higher education.</p>
<p>Admission Requirements</p>	<p>Student admission to the program is conducted within the framework of the regulations determined by the Council of Higher Education (YÖK) and the Measurement, Selection, and Placement Center (ÖSYM).</p>
<p>Vertical Transfer (Progression to Higher Degree)</p>	<p>Graduates may continue their undergraduate (Bachelor's) education in the same field if they are successful in the Vertical Transfer Exam (DGS) conducted by ÖSYM. Graduates can transfer to the following undergraduate programs:</p> <ul style="list-style-type: none"> • Logistics Management, • International Trade and Logistics, • Transportation and Logistics, • International Trade, • Technology and Information Management, • Civil Aviation Transportation Management.
<p>Graduation Requirements</p>	<p>Students who complete 120 ECTS credits and successfully finish their mandatory internship graduate from the program.</p>
<p>Employment Opportunities</p>	<p>Graduates can be employed in PTT (Turkish Post) and its affiliates, national and international cargo companies, courier and distribution service providers, logistics and transportation firms, logistics and distribution units of e-commerce companies, warehousing and supply chain management areas, and postal and document management units of the public and private sectors.</p>
<p>Assessment and Evaluation Methods</p>	<p>Student success is evaluated according to the Giresun University Associate and Undergraduate Education and Examination Regulations. Each semester, midterm exams, applied studies, assignments, projects, presentations, and similar mid-semester evaluations are conducted along with a final exam. The final grade is calculated based on the weight of mid-semester activities and the final exam as specified in the relevant regulations. For failed courses, a makeup (resit) exam is administered in accordance with the relevant legislative provisions.</p>